HOW TO LOG INTO ULTIPRO

We use InfoSync's UltiPro software for payroll, and employees can log in online to see their pay stubs and download tax forms on the UltiPro website. It is each employee's responsibility to be sure all of their contact information is up to date in the UltiPro system so they receive any information that might be sent to them. This includes phone number, home address, and email address. Instructions to log in should be available in each store and are also shown below.

Website: https://infosync.ultipro.com

Log in Username: Your last name + 1st initial of your 1st name + last 4 digits of your of Social Security number

Initial Password: Your birthdate (format is MMDDYYYY)
No dashes or slashes between the numbers!

NOTE: you will be asked to change the password & also set up
security questions the first time you log in!

Change your Password: 1. Click on Preferences (upper right, dropdown option by employee name)
2. Click on Change Password and follow the directions

Forgot your Password: Click on Forgot Password on the log in screen and follow the directions

Still can't log in? Contact InfoSync's Ulti Support team by email at ulti-support@issvc.com or call 1-855-285-1198. Support hours are Monday – Friday, 8:00am – 5:00pm Central Time.